



COVID-19: Fortnightly Family Support Hubs Newsletter



This edition includes:

- YOUTH SUPPORT including:
- Drug & Alcohol Intervention Service for Young People / Cannabis & Coronavirus / Nitrous Oxide Warning / Contact Numbers for Support Services for Young People
- Princes Trust June Courses
 Domestic Violence Support
- Mindset Programme
- Mae Murray Virtual Sessions
- The Hideout Domestic Abuse Resource
- CYPSP Resource Pack
- AfC- Floating Support Service, Omagh & Fermanagh
- MACS NI Floating Support
- Young Finance Centre
- Youth Engagement Service
- Cedar Foundation Youth Matters
- Autonomie
- Cara-Friend's Staying Connected Project
- Rainbow Project Gender Identity Course
- AfC- Young Adults Carers
- VOYPIC Advocacy Service
- Start 360 SOE Newsletter
- Springvale Employment & Learning / Get Set - Youth Action NI / Springboard – JobWorks+/ Support into Education, Training & Employment
- Start 360 Youth Engagement
- Tips on How Students Can Support Each Other's Mental Health During Lockdown / A-Z of Being Kind to Yourself
- PHA Child Safety Week
- AfC- Dealing with Guilt as a Parent

- NSPCC Safeguarding Risk, Zoom
- CYPSP Daily Updates
- Barnardo's Online Safety Tips
- Family Support NI
- EA School Transport Helpdesk /Post Primary School Admissions /Educational Resources
- ParentLine NI
- One-on-One Parenting
- Family Mediation NI
- Family Rights Group
- PHA Healthy Recipes
- Think Equal Rainbow in Windows
- · Signs of Type 1 Diabetes Children
- PHA Dangers on Mixing Drugs
- WHSCT Psychological Support
- NHSCT Recovery College
- WHSCT Innovation Recovery
- · SHSCT Bereavement Helpline
- · La Dolce Vita Project
- SE Domestic & Sexual Violence
- Causeway Rural & Urban Network
- Digital Assist Text Help
- · S.A.F.E Shankill / S.A.F.E Bangor
- PHA COVID-19 Testing
- Community Family Support Programme – East Belfast
- Coronavirus Community Helpline
- Support for BME in South Belfast
- Northern Area Community Network
- Supporting Communities Funding
- Bulletin
 EXTERN Naloxone Training
- Atlas Centre & Creche
- Housing Executive Financial Advice & Support for Tenants
- Help Getting Food During COVID-19
- Outer South & East Belfast FSH
- Household Rate Relief Information
- MAN- Benefit & Welfare Advice
- Free Online Stress Control Classes
- Good News Stories Dry Arch Children's Centres / East Belfast Alternative & Inner East Belfast FSH

This edition of the newsletter provides advice, resources and project updates as of 3rd June 2020.

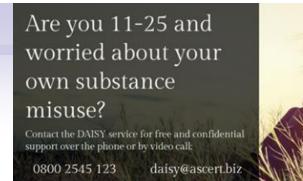
The Family Support Hubs continue to be open for referrals during the current situation. They will try to access Family Support agencies during this time but this will be subject to individual projects ability to respond.

If you want to advise us of any changes to service provision or have particular needs you want to source during the current situation please contact Helen.dunn@hscni.net and we will try to connect with the appropriate information.

There are 29 family support hubs across Northern Ireland supporting families. www.cypsp.hscni.net/family-support-hubs/#ffs-tabbed-23

If you would like a service to be included in the next edition of the newsletter please send details to: cypsp@hscni.net







It's an extra risky time to use any drug, it's safer not to use

- Travel restrictions and drug market changes could impact on the content or price of drugs
- Avoid running up debts. This could lead to intimidation or violence for you and your family
- Think of hand hygiene if handling drugs

ASCERT 21

- Don't share joints or paraphernalia, this could spread COVID-19
- Avoid using to cope during the outbreak. This could lead to long-term problems
- Think of your mental health. You could react differently during times of crisis
- Smoking affects the immune system in the airways, lung tissue and throughout the body. This reduces your natural protection against infections, like COVID-19
- Cannabis can cause significant mental health problems for some people. Each person will react differently
- Don't be afraid to get help if you become unwell or feel suicidal after using cannabis



Nitrous Oxide (laughing gas)

CAN KILL YOU

It can make you fall unconscious and suffocate through lack of oxygen

Mixing it with alcohol and other drugs is extremely dangerous

If you are using it - STOP immediately











Support around mental health exams, money, relationships,

Tel: 02890328474

A range of support services around Drugs/alcohol, Employability, Crisis mentoring Tel: 07923129559



Support for mental health and depression Tel:08451202961



support & quidance on Home & Famiy, Bullying, School www.chidline.org 1-1 counsellor chat



Crisis response line for people in distress or despair: Tel:0808 808 8000

YOUTH.

Free, confidential sexual health advice for under 25'S. Belfast: 028 9032 8866 Coleraine: 028 7034 2178

hello@commonvouth.com



Confidential advice on drugs & alcohol Tel: 03001236600 www.talktofrank.com domestic and sexual abuse helpline 0808 802 1414

Advice for anyone affected by domestic or sexual violence



Support for those at risk of homelessness Tel: 08001712222



June 2020

Free online courses for 16-30 year olds





Mon 1st

llam & 2pm Essential Skills Numeracy

Tues 2nd

11am & 2pm Essential Skills Literacy 2pm Employability Skills 2pm Money Management 2.30pm Wellbeing

Wed 3rd

Ilam & 2pm Essential Skills ICT Ipm Guitar Tuitorial 2pm Interview Skills Part 1

Thu 4th

11.30am & 1.30pm Participating in Exercise 2pm Interview Skills Part 2

Fri 5th

1pm Enterprise Info Session 1pm Acting Info Session

Mon 8th

11am & 2pm Essential Skills Numeracy 2pm Acting

Tues 9th

11am & 2pm Essential Skills Literacy 1pm Enterprise 1.30pm CV Workshop 2pm Acting 2.30pm Wellbeing

Wed 10th

11am & 2pm Essential Skills ICT 1pm Enterprise 2pm Job Application Session 2pm Acting

Thu 11th

1pm Enterprise 2pm Mock Interview Session 2pm Acting

Fri 12th

1pm Enterprise 2pm Acting

Mon 15th

11am & 2pm Essential Skills Numeracy

Tues 16th

11am & 2pm Essential Skills Literacy 2pm Employability Skills 2.30pm Wellbeing

Wed 17th

11am & 2pm Essential Skills ICT 2pm Interview Skills Part 1

Thu 18th

2pm Interview Skills Part 2

Fri 19th

1pm Podcasting Info Session

Mon 22nd

11am & 2pm Essential Skills Numeracy 1pm Podcasting

Tues 23rd

llam & 2pm Essential Skills Literacy lpm Podcasting 2pm CV Workshop 2.30pm Wellbeing

Wed 24th

11am & 2pm Essential Skills ICT 1pm Podcasting 1pm Enterprise Info Session 2pm Job Application

Session Thu 25th

1.30pm Mock Interview Session

Fri 26th

1pm Make Up Info Session

Mon 29th

11am & 2pm Essential Skills Numeracy 1pm Enterprise 1pm Make Up

Tues 30th

11am & 2pm Essential Skills Literacy 1pm Enterprise 1pm Make Up 2pm Employability Skills 2.30pm Wellbeing





Domestic Violence Awareness Week

Support Organisations

Common Youth.

Men's Advisory Project www.mapni.co.uk

Cara Friend LGBTQ+ youth https://cara-friend.org.uk/

> Nexus M https://nexusni.org/

PSNI

www.peni.police.uk/crime/domestic-abuse/

MSPCC

www.nepee.org.uk

Women's Aid www.womensaid.org.uk Young Minde www.youngminde.org.uk

Domestic Violence Help Line www.nationalda.helpline.org.uk

> Childline www.childline.org.uk

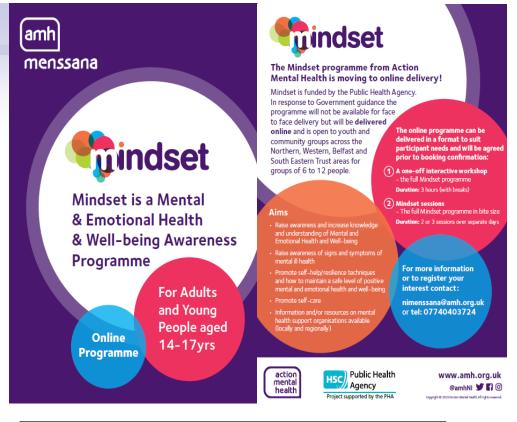
Victim Support MI www.victimeupportni.com/

The Domestic and Sexual Abuse Helpline https://deahelpline.org/ 0808 802 1414









Women's Aid have created 'The Hideout' space to help young people understand domestic abuse, and how to take positive action if it is happening to you.

https://thehideout.org. uk/youngpeople/home/



VIRTUAL SESSIONS



Mon 1 June	2pm	Bee Mee Kidz
	3pm	Teenage Chatty Sessions (R)*
	4.15pm	The Overs Chatty Sessions (R)*
Tues 2 June	11.30am	Movers and Motivators - live
	2pm	Drama & Dance Workshop -live with Yasmin from The Music Yard
	8pm	Mindfulness - live
Wed 3 June	2pm	Fun with Drums - live
	3pm	Teenage Chatty Sessions (R)*
	8pm	The Overs Chatty Sessions (R)*
Thurs 4 June	11.30am	All-ability Aerobics - Ilve
	2pm	The Music Yard - live
	4pm	Benny and Bambi the miniature horses
Fri 5 June	2.30pm	The Gathering Drum - live
	3pm	Teenage Chatty Sessions (R)*
	4.15pm	The Overs Chatty Sessions (R)*
Sat 6 June	11.30am	Get Active Games - live
Sun 7 June	9pm	Music Night – live with Catherine Hamilton

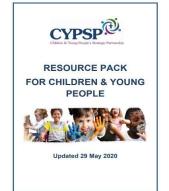
During live sessions,

join www.facebook.com/maemurrayfoundation to say hello! All other sessions are pre-recorded and will not have live interaction from facilitator.

* These sessions are private and pre-registration paperwork is essential. Subject to space, email informaemurraytoundation.org to find out more.

Most sessions can be re-watched on our Facebook page or our You Tube channel https://www.youtube.com/channel/UCtdG7cy8GIE1xZejIDKKp7A

Registered charity No: NIC100842



The Children & Young People's Resource Pack has been updated to include more links to resources for outdoor play and other creative ideas.



Floating Support Service





Supporting young people living in Omagh and Fermanagh aged 16 – 25 that are homeless, at risk of homelessness or leaving

We listen to you Meet when and where it suits you Make Plans with you Work with people that are important to you Floating Support Service 2A Holmview Terrace Omagh County Tyrone BT79 OAH

Telephone: 028 8225 9495 Instagram: sperrinandlakelandfss Twitter: @actnforchildren

Charity nos. 1097940/50038092 Company no. 4764232. © Action for Children 2020.



NEWRY FLOATING SUPPORT COVERS BANBRIDGE, KILKEEL, NEWRY, WARRENPOINT & SURROUNDING AREAS.

IF YOU WANT MORE INFORMATION
CALL NEWRY FLOATING SUPPORT
ON 028 30 828 312

(BENEFITS & WELFARE REFORM)

MAGS
SUPPORTING CHILDREN & YOUNG PEOPLE
WWW.macsoni.org

Are you aged 16-24 and need money advice?

PHYSICAL HEALTH



Young Finance Centre are a support service exclusively for young people in Northern Ireland, providing advice and information for getting your finances in order.

WebChat service is available weekdays 9am-4pm.

Find out more at: www.youngfinancecentre.co.uk



NI Youth Engagement Service

Youth Engagement Service provides a youth friendly, holistic health and well-being service for children and young people aged 11-25 years . Further information on the service is available to read here.



YOUTH MATTERS



























Supporting young people aged under 18 years with: Physical disability Acquired Brain Injury Autism

We offer a wide range of fun activities for children and young people

- Online Youth Clubs
- ACT-UP PDP (Belfast Only)
- · Weekly Minecraft club
- Movies
- · Zoom 1:1 support
- Arts & crafts, Stories, Quizzes
- Well-being activities

WWW.CEDAR-FOUNDATION.ORG • YOUTHMATTERS@CEDAR-FOUNDATION.ORG





Self-confidence, life-skills and social activities for young people aged 16-25 years in Belfast and surrounding areas with a physical disability



· Weekly independent task challenge and prize

- · Makaton & BSL signs of the week
- · Check-in-and-catch-up video call support
- Convenient cookery video demos
- · Arts & crafts and singalongs
- · Virtual exercise classes and guizzes
- · Telephone counselling & helpline
- Well-being resources

Online sessions now & moving to face-to-face in September 2020

Contact: autonomieorg@gmail.com or telephone 028 9591 8051

Registered Charity Number 100421 www.autonomie.org.uk









If you are an LGBTQ+ young person aged between 12 - 25, Cara-Friend's Staying Connected project is for you! We offer:

- Weekly online youth workshops via Zoom on Thursdays at 3pm
- Weekly online gaming voice chats via Discord on Fridays at 4pm
- Weekly online wellbeing check-ins via Zoom on Mondays at 3pm
- One-to-one online support sessions on request Moderated Discord chatrooms for LGBTQ+ young people
- Daily or weekly telephone support calls for young people engaged with the

Contact us on youthsupport@cara-friend.org.uk to get involved!



GENDER IDENTITY ONLINE COURSE

Are you 16-24 and interested in gender identity and LGBTQ issues?



Why not enhance your CV with this unique, FREE, online training course facilitated by

- · Training on gender, trans awareness, LGBT
- Creative tasks to complete in own time

or email ren@rainbow-project.org

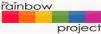
Lets Talk Gender Identity is a project supported by the European Union's PEACE IV Programme, managed by the Special EU Programmes Body (SEUPB). Award: £47,000. For more information, please go to www.seupb.eu.













Young Adult Carers Service



IT MAY NOT BE BUSINESS AS USUAL, BUT WE ARE BUSY AS USUAL.

We've had to make a few changes to the service, but we are continuing to accept and process referrals. Our aim is to offer a service responsive to the environment we currently find ourselves in.

WHAT'S NEW?

- *Weekly one to ones via telephone
- *Fortnightly virtual drop in
- *Fortnightly online activity group
- * Young Adult Carer newsletter
- *Access to emergency funding

WHAT HAVE WE BEEN ABLE TO MAINTAIN?

- *Our rapid response to referrals
- *Carers gauge carried out via telephone
- *Service offers

- *Young Adult Carers are being consulted throughout
- *Signposting our carers where relevant
- *Our focus on the needs of the young adult carer

REFERRAL CRITERIA:

- *Aged 18-25
- *In an active caring role

- *Have consented to the referral
- *Resident in NI

If you know of someone who may benefit from our service, to make a referral, or would just like more information, please get in touch!

Action For Children

Young Adult Carers Service

10 Heron Road

Belfast BT3 9LE

T. 02890460500 (ask to speak to a member of the Young Adult Carers team)

E. youngadultcarers@actionforchildren.org.uk







An advocate can support you as you make choices at various stages in your life, and they will defend your rights in care. Your advocate will help you access information and services, and keep you involved in important decisions about your life – for example family contact, your care plan, financial and personal support.

Email us - info@voypic.org or call 028 9024 4888







European
Union
European
Social Fund
Northern Ireland





The one with another lockdown newsletter

So, here we are, another lockdown newsletter which gives SOE another chance to show what we and our young people have been up to since our new normal began a little over 9 weeks ago.

The challenge

group is still going strong. This month we have become superhero's, created cars from household goods, got inspired from music and much. much more!! As a team we are constantly looking to see how we can engage the young people in our project both in and out of their classroom, lockdown has certainly helped us to be a lot more creative. We hope you enjoy this issue and if you do give any of our challenges a go please let us see what you get up to, we would love to see!!

WAKE UP AND MAKE UP











On Thursday 14th we had one of our young people, Zara, demonstrate her skills to 8 eager participants. Zara was responsible for planning the event as part of her teamwork unit of Community Independence. Working alongside Ciara they were able to promote the event and put together an "ingredients" list to help us make the most of our already beautiful features. On the night we learned techniques on how to crease cut, shape our brows and what products were best to give us a fresh look. It was a great night with lots of giggles and poses. Zara succeeded in achieving her teamwork unit and even showed us what a great facilitator she is!

Speaking to Zara she said, "I had really good fun doing the makeup demo, it helped me see what things I would need to consider if I decide to go into makeup artistry such as face shape and skin tone. I felt that everyone did a really good job, which me feel proud of my teaching and make up skills. Beforehand, I was really nervous and thought I couldn't do it because everyone would be staring at me, but it went really well and I proved to myself that I could teach and support others which boosted my confidence."

Well done Zara!!

SO, SO PROUD

We are very proud after one of our young people, Raluca, was nominated for an OCNNI Learning Endeavour Award for The Third Sector Learner of The Year 2020. Raluca went through to the last 5 nominees, and on Tuesday 19th May the winners were announced. Although Raluca do not win the OCNNI award this year she is a winner to us at SOE a well done and congratulations to Raluca for getting so far.

Raluca was entered for her commitment to her studies against all the odds, including financial, educational, language barrier and childcare issues. She always has a smile for everyone and is a pleasure to work with.

Well done Raluca!!

Written by Carmel, Essential skills
Communication tutor and keyworker



SWEAT, SMILE & REPEAT

Being in lockdown can be tough, being isolated, from friends and family members and not having the means to do things the way we would have before. Our routines have changed, our weekends and evenings may look a lot different. For me, being resilient throughout this whole process is vital, while we will all have good and bad days, the most important thing is how we react and respond to the bad days. My self-care tip is to be active and try something new. Every day I have made sure I have some sort of physical activity built into my daily routine, whether that is to go for a walk, cycle, or a run. I have never felt better and healthier than I do now. I have also found that this time has given me an opportunity to try new things that I may not have done before or kept putting on hold. Every morning I start my day with some Yoga or Tai-Chi. I have tried High Intensity Interval Training workouts, Bollywood dancing, Salsa/Latin dancing, and lots of different genres of dance all in the comfort in my own living room. This month I challenge you to be active, try something new with it, and be creative with how you exercise. I promise you will thank yourself for doing it later.

Written by Natasha, Employability tutor & Keyworker

Congratulations Corner

Firstly, we want to say a big congratulations to our young people for continuing to work in these difficult times, secondly, we want to say a big congratulations to Lorcan for completing his employability. Well done everyone!!





childcare allowance could

STARTS

apply to you











AREN'T GOING ANYWHERE!

NGAGEMENT

In line with government guidance and for the safety of our service users and staff, we have made the decision to close our Start360 offices in Belfast, Ballymena, Derry and Lurgan.

However, we're still working. You can reach us for ADVICE. SUPPORT or to REFER to our services on:

07923129559 or info@start360.org

ENROL NOW!



Training for Success is the Department for the Economy's professional and technical training provision for 16-17 year olds.





1:1 Mentoring

- **Job searching Support**
- Create or Update your CV
- **Support with Job Applications**
- **Online Interview Preparation**
- **OCN Level 1 Qualifications**



B & M (Westwood Shopping

Contact sean@youthaction.org or olivia@youthaction.org

Store Supervisor Poundland (Cityside) and many more...





















HAS GONE ONLINE!!















ARE YOU 16 - 24 & LOOKING SUPPORT INTO **EDUCATION, TRAINING OR EMPLOYMENT?**

Start can help you get going in the right direction with:

- Online Mentoring & Support.
- OCN Courses.
- Vocational Training.
- Essential Skills Maths, English & ICT.
- Confidence Building & Personal Development.

Get in touch to register or find out more!









HOW STUDENTS CAN SUPPORT EACH OTHER'S MENTAL HEALTH **DURING LOCKDOWN**



Be there for each other. If a friend needs extra support try and support



meditation activity each day which you can all be



If a friend is struggling demonstrate care and





Schedule a time each week where you can all hat you have done



Identify some self care



regular basis and see how everyone is doing





Work through homework tasks together online. A great way to to maintain relationships and stay in





Encourage each other to stay connected and to engage in regular activities that provide a sense of pleasure and achievement. Schedule these activities into a weekly diary and share with each other



ENGAGEMENT

A to Z of BEING KIND TO YOURSELF

START

Anxiety - its a normal reaction to a very abnormal situation

Be Active, take walks, dance, just move!

onnect with people in new ways, stay connected

Distract yourself, do something you enjoy to take your mind of things

at well, look after you, get the right nutrition and keep healthy

amily and Friends are there to help you

Give - share time with someone or donate if you can to a good cause

Happy, do something that makes you happy

 ${f I}$ gnore the news if you need to

Just be, maybe we have been given a chance to just be us for a while.

Seep Learning, about yourself, about others, maybe its a new skill you want to try but never had the time?

Love yourself, be kind to

Meditate, there's lots online. Learn how to relax

Nature, listen to the sounds & enjoy

Own it - say how you feel. There is power in saying it.

Plan, make plans for when its over, something to Look forward to

Quiet - Find your quiet space

Relax, get a cuppa, book,

Sleep, try to keep a pattern, sleep well

ake notice of how you are feeling and things around you

Unique, we are all different and cope in different ways. Try not to compare yourself to others

Victory - we will get through this

Water - Drink plenty of it each day

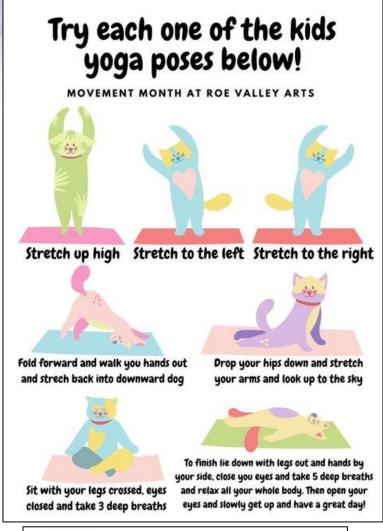
X - exhale! Breathe slowly and be aware of your breaths

You are amazing! Don't forget it!

Zero - don't let things reduce you to zero - you

Change starts here Every Person Stronger







Child Safety Week 1 - 7 June

Public Health It only takes seconds...



Help prevent accidents at home





Advice from Action for Children on how to deal with guilt as a parent during these times – Read Here

NSPCC

NSPCC warns serious safeguarding risk as a result of a growing tend in Zoom calls being 'boomed' with child sexual abuse images.

Further information here

Believe in children Barnardo's

If you are worried about your children's online safety, read Barnardo's blog for five helpful tips here



If you would like to find out more about family support services in your area please see the Family Support NI website at:

www.familysupportni.gov.uk





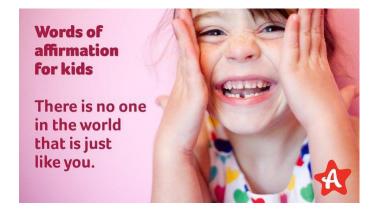






Open 6 days a week

Monday-Thursday 9am -9pm Friday 9am -5pm Saturday 9am - 1pm Giving your children positive affirmations about themselves can help contribute to their growth mindset and help them form who they believe they can be.





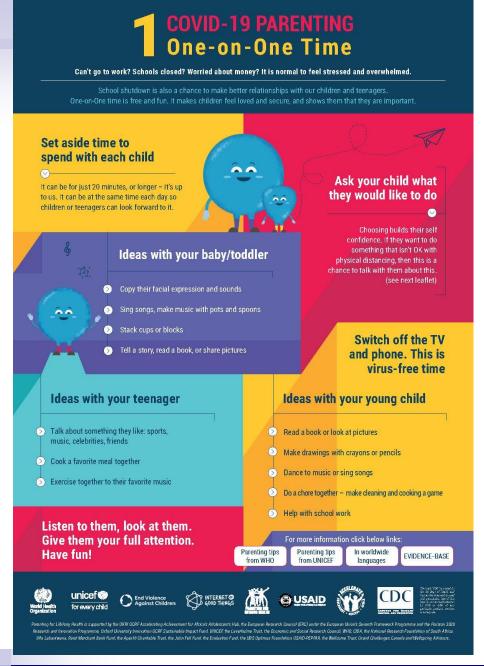
Educational Resources & Newsletters

Did you know the EA has a newsletter for Primary aged children and a list of resources for younger & older children too including translated materials?

Just follow the link and you will be directed to the 4 issues of 'High Five' (EA newsletter with ideas & activities for primary aged kids) and a list of online resources for all children (ages indicated). Not all of these may be accessible for your child but definitely worth a look!

https://www.eani.org.uk/educational-resources-newsletters







WE'RE OPEN!

Family Mediation NI continues to offer mediation sessions via online platforms

to those separated parents who wish to engage in child focussed mediation

FMNI now provides online mediation*
Call us to avail of HSCB funded service
for separated parents

Sessions offered to parents wishing to avail of mediation during COVID-19 and beyond*

*subject to suitability

For more information, please contact 02890 24326 or enquiry@familymediationni.org.uk or administration@familymediationni.org.uk visit www.familymediationni.org.uk















Some useful advice during the pandemic from Family Rights Group.





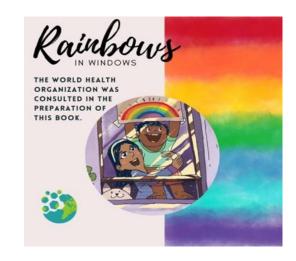


Further information and advice is available at www.frg.org.uk



Think Equal's new book 'Rainbows in Windows' is out now and available for FREE in English, Spanish, French and Italian.

Click image below to sign up for your copy.



Parents don't ignore the signs of **type 1 diabetes** because of COVID-19

Undiagnosed type 1 diabetes can be fatal.

Toilet

Tired

Thirsty

Thinner

If parents are concerned about their child they should have their blood glucose (sugar) checked either in the GP surgery or local pharmacy.







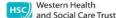






Read more on the dangers at www.pha.site/mixing

Psychological Support Helpline 🖼



028 7161 1281 Choose Option 3

Open to all HSC staff including those within the Western Trust, local GP practices,
Northern Ireland Ambulance Service and the Independent Sector.
Available Mon to Fri 9am to 9pm and Sat and Sun 2pm to 6pm.

COVIDPsychological.Support@westerntrust.hscni.net

Recovery College Online Workshop Timetable

May & June 2020

Workshops will be delivered via Zoon

Each session will last 40 minutes

Workshop	Sessions	Date	Time
		27 May 2020	
Building Resilience during COVID-19		29 May 2020	
Being Mindful Everyday		2 June 2020 9 June 2020	
5 Ways of Wellbeing during COVID-19			
Building Resilience during COVID-19			
Improving sleep during COVID-19		10 June 2020	
Anxiety during COVID-19		11 June 2020 18 June 2020	
Being Mindful Everyday		16 June 2020 23 June 2020	
Coffee & Connect			
Me & My Emotions during COVID-19		22 June 2020	11 am
Building Resilience during COVID-19		24 June 2020	



For further information or to register please contact the Recovery College

028 9441 3449 recovery.college@northerntrust.hscni.net











LA DOLCE VITA PROJECT



La Dolce Vita Project is a therapeutic counselling, support charity supporting those impacted by domestic abuse, violence and sexual violence and parental alienation.

The Wee House, 13 Queen Street, Derry BT48 7EQ Tel - 028 7137 7272

www.la-dolce-vita-project.com





Domestic Abuse: COVID-19/Coronavirus

The COVID-19 pandemic is a worrying time for everyone but it will have serious impacts on those affected by domestic abuse. The following information has been collated to help those who are experiencing domestic abuse or those concerned about someone during this challenging time.

In an emergency call 999

Silent Solutions

The Silent Solution system enables a 999 mobile caller who is too scared to make a noise, or speak, to press 55 when prompted to inform police they are in an emergency. For more information about the Silent Solution System and what happens when calling from a landline click on the following link https://tinyurl.com/yyyo5pg9

Domestic & Sexual Violence Helpline

The Helpline offers support, advice and referral for any victim of domestic and sexual abuse/violence in Northern Ireland. The Helpline will also offer support and advice to those concerned about victims, those with concerns as to whether abuse is occurring and to professionals.

Telephone: 0808 802 1414 - 24/7 Confidential & Free

Website: www.dsahelpline.org Twitter: www.twitter.com/dsahelpline Facebook: www.facebook.com/dsahelpline

Women's Aid

Women's Aid is continuing to provide essential services to women and children living in refuge. Measures have been implemented in order to safeguard both residents and staff. Support Workers can continue to support Women via Skype and Facetime.

Telephone support can be accessed 9am - 5pm by calling

Belfast & Lisburn Women's Aid: 028 90666049 North Down & Ards Women's Aid: 028 91273196 Armaghdown (Newry, Mourne & Down Area): 028 30258704

Safety Planning

Belfast & Lisburn Women's Aid have produced a Safety Plan for women who are self isolating during Covid 19. The guide can be accessed at https://tinyurl.com/wo2tz7e

Please Note that solicitors/courts are still operating if someone is seeking a protection order

Men's Advisory Project

Offering services of support, referral and confidential counselling to men who are suffering from the effects of domestic abuse.

028 90241929

Home Secure Schemes

Newry, Mourne & Down contact Pat Quinn on 02830261022 or email pquinn@ccgnewrycommunity.org

A Covid -19 Risk Assessment will be carried out on all referrals

Lisburn contact Angela McCann, Policing & Community Safety partnership email Angela.McCann@lisburncastlereagh.gov.uk

The 4 tiers of the scheme are currently operating

Ards and North Down contact Krystie Owen, Crime Prevention Officer email KRYSTIE.OWEN@psni.pnn.police.uk

Currently unable to attend homes for visits but have been giving advice over the phone. Tier 1 alarms can possibly be issued if required although social distancing rules still apply.

The NIHE Sanctuary Scheme is currently restricted due to Covid 19

Accommodation

The Northern Ireland Housing Executive is currently operating emergency contingency arrangements.

If you are homeless or worried about becoming homeless please ring the dedicated Homelessness line on 03448 920 908.

During normal working hours you will be referred to a Housing Advisor.

An emergency out-of-hours service is available after 5pm, at the weekend and on bank holidays.

The Rowan (Sexual Assault Referral Centre)

The Rowan offers a range of support and services 24 hours a day, 365 days a year to children, young people, women and men who have been sexually abused, assaulted or raped, whether this happened in the past or more recently.

The Rowan can be accessed via

PSNI on 999 or 101.

Or by self-referral on 0800 389 4424.

Or by a third party such as a friend, family member or any professional or support worker







VIRTUAL DANCE & FITNESS CLASSES

Monday to Friday these physical fitness activities are designed to give everybody the opportunity to get exercising during lockdown. Using everyday household items these fun classes will keep us all on our toes and because they are family friendly everyone can join in! Find these videos on facebook 'Causeway Rural & Urban Network Dance and Fitness' group page.

FUNCTIONAL BREATHING SEMINARS

'Breathe & Be Free' gives you an understanding of how some simple adjustments to your breathing patterns can have a massive effect on your mental and emotional wellbeing and indeed your overall health. Hosted by David Toney, Breathing Coach, so far 35 individuals have participated in these classes which are designed to get you thinking about the power of your breath.

LIFE COACHING SEMINARS

Life Coach Claire Conor-Boyd's seminars are helping us explore the benefits of life coaching. Focusing on the reality of the 'here and now' and the opportunity we all have to slow down, reflect and take control. Practical tools will help us adjust to the new normal and offer us techniques on how not to dwell in the negative but to practice acceptance. Seminars are available on our facebook page every Saturday.

SUPPLY OF PPE

Our YEAR project are using 3D printers to provide face shields for frontline services. Supplied to the St. John's Ambulance, Causeway and Antrim Area hospitals as well as various care homes and local pharmacies. The project is delivered through our YEAR project in partnership with Flowerfields Art Centre, Portstewart.









WEEKLY 'CONNECT' CALLS

Through our Spring Social Prescribing Programme we are able to connect with our clients on a weekly basis offering time for support on a one-to-one basis. This contact is extremely important to make sure people are aware of and are able to connect with services and looking after their wellbeing.

TAILORED ACTIVITY PACKS

Activity packs ranging from crochet kits, fitness activities, crafting, painting, puzzling, colouring and cookery are being distributed. To date we have disseminated over 100 packs to our groups/nominated individuals, YEAR project participants and our Spring Social Prescribing clients.

BE MINDFUL!

CRUN will be working with The Sunshine Project to offer 4 mindfulness sessions during June. Each week Michelle will share a video and mindful exercise sheet on various aspects of mindfulness. Learn how to cultivate a daily practice of self-care, which will nourish your mind and body, leaving you feeling more calm and relaxed. These will be released via our facebook page.

ADVICE AND NEWSLETTERS

Regular newsletters keep everyone up to date with initiatives happening in the local area as well as regionally. Information ranges from lists of local shops able to deliver groceries, mental health support services, educational programmes. The CRUN facebook page is updated daily with vital signposting information.

BEFRIENDING

Intergenerational befriending letters are exchanging hands between the young people engaged in the BRAKE programme and some of our Spring clients.

ONE TO ONE SUPPORT FOR YOUNG PEOPLE

All young people currently receiving services from the YEAR and BRAKE projects are provided with weekly one-to-one support to help them manage the challenges of the lockdown. Many are now engaging in online training courses ranging from accredited to unaccredited courses and fun short courses. A directory is being compiled to list all training courses available to help young people learn new skills.

CRUN are still helping communities with all our regular services including Charities Commission support for our members. There are several funds open for groups to support their local communities and we are here to help if you need assistance to complete application forms or for more general fundraising advice. **You can contact**

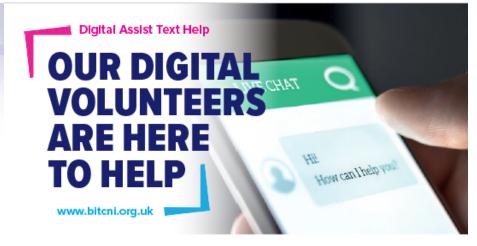
us by telephone 07971444934 or by email at info@crun.org. www.crun.org











Do you need help with digital solutions?

Business in the Community, in partnership with Go ON NI and NI Direct, is offering free digital help for anyone who needs it.

If you have a tablet, laptop or phone and need help to address a specific problem, our digital volunteers can help. Simply text the word **DIGITALHELP** (one word) to **67300**° with a brief description of what you require help with and a volunteer will phone you within 48 hours with free, helpful advice on many topics such as:

- Email
- Attachments
- Skype/Facetime/Facebook
- Staving safe online

- Online payments
- Shopping online
- Saving and sharing photos
- Computer settings

*All text messages will be charged at your network operator's standard rate. Information is held securely and is non-identifiable and not shared with a 3rd party. Information will be used by Digital Partners for this service only. There is no charge for receiving texts from this service while in the UK.







For FREE digital help, text
DIGITALHELP (one word) TO 67300*

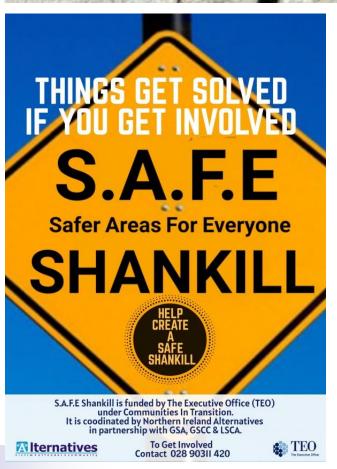
At a glance: Contacts

Organisation, service & details					
Prisoner Accounts Maghaberry Prison Magiligan Prison Hydebank Wood College Visits Booking Office (central number) Maghaberry Prison Magiligan Prison Hydebank Wood College Family Support Officers Maghaberry Prison Magiligan Prison Magiligan Prison Hydebank Wood College					
			Probation Board for Northern Ireland Partners		
Maghaberry Prison Magilligan Prison Hydebank Wood College	07740515042 07594512284 07763580036 07593501786				
Housing and Debt Helpline	028 9024 5640				
Families Helpline (inc Family Links) Individuals on release	0800 169 2207 028 9032 0157				
Family Workers	028 9024 3691				
	College ice (central number) in College ficers in College ficers in College or Northern Ireland Maghaberry Prison Magilligan Prison Hydebank Wood College Housing and Debt Helpline Families Helpline (inc Family Links) Individuals on release				











Information and guidance on the gradual reopening of outdoor recreation sites – read here



Further information on testing and how to book at www.pha.site/cvtesting





COMMUNITY FAMILY SUPPORT PROGRAMME

The Community Family Support Programme is a training and employability project, using a holistic family support model.







WE CAN HELP!

Given the difficult times we are in, there may be extra pressures for families. The Community Family Support Programme can support you in areas such as Stress Management/Reduction, Practical Support, Behaviour Management and Budgeting. We can also support you to access online training and other employability supports.

To qualify you must live in East Belfast and not be in education, training or employment (or had your education postponed due to COVID 19).

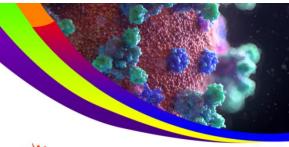
If interested please contacti-Lee-Ann 07516 919661 or Lisa on 07516 919651















Multi-Ethnic sports and cultures NI in partnership with Forward South Partnership and Belfast city council says:

YOU ARE NOT ALONE

in tackling COVID-19 Isolation. This a project to support BME members in South Belfast areas ONLY during this pandemic. (Dunmury, Finagy, Lisburn Road, Malone Road, Botanic etc.)

Items to be delivered: Packs of nappies, feminine hygiene products toiletries, cleaning products Gas, Electricity, Mobile Top-up. Social prescribing packs to reduce isolation and improve wellbeing.

#StavAlert #Protectthenhs

Note: If you know of someone in your local area who has a need or is vulnerable, please ring Forward South Partnership helpline (07394 569155). They have an extensive list of services who can provide additional support to vulnerable people sylum seekers and refugees







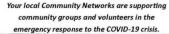
















Are we reaching everyone?

Is everyone receiving essential services? Are there areas and people not receiving grocery deliveries, where no prescriptions are delivered and there are no family, friends or neighbours to help?

Please contact us if there are people or areas where support is needed.



Northern Area Community Network T: 028 2177 2100 E: info@nacn.org



Building Communities Resource centre T: 028 2766 5068

E: info@theresourcecentre.org



Causeway Rural & Urban Network T: 07971444934 E: ann@crun.org



It is coodinated by Northern Ireland Alternatives in partnership with Bangor Alternatives & Rathgill Community Association



To Get Involved









Naloxone Training

Naloxone is an easy to administer medication which temporarily reverses an opioid overdose by blocking the opioid receptors in the brain. It is an emergency medication, in the same category as epinephrine (for anaphylaxis) and glycogen (for diabetic coma).

EXTERN are providing online training via webinar sessions at this time.

Visit https://www.extern.org/naloxone-training for further information and to book a place.







Contact us

Phone*email*WhatsApp*Facebook*text*messenger

02892 605806/07927 970847

Email: info@atlaswomenscentre.co.uk Facebook: Atlas Centre Lisburn

Befriending Calls

Are you currently isolating at home? Would you benefit from a friendly chat or do you need advice/support during this time?

Mental Health Support Service

Are you or is anyone you know struggling with a mental health issue?

Weekly phone calls to talk, advise, support and listen.

Phone counselling service also available.

Practical Help

Do you need help with practical activities such as shopping or collecting prescriptions?

Collection and delivery service available now.

Resource Packs

Need something to help pass the time and help to keep busy with during isolation? Activity and resource pack deliveries – art & craft supplies for adults and children/books/toys/jigsaws etc.

Zoom Learning

History of World Religions Tuesday 2nd June 10.00 or 11.00 session Each session lasts 40 minutes

Zoom Learning

This Is my Life Tuesday 2nd June 10.00 or 11.00 session Each session lasts 40 minutes

Zoom Learning

Family Bonding Through Art Wednesday 3rd June 11.00 - 1.00

Scrubs, Face Masks & Ear Protectors available

For more information please call us

Zoom learning places are limited, please call the centre to book



Atlas Centre &
Atlas Creche
Supporting the
community through
Covid-19



Atlas Creche

Are you currently isolating at home? Would you benefit from a friendly chat or do you need advice/support during this time?

Parent Support

Are you a parent with children at home? Would you like advice from one of our experienced childcare staff about anything from teething to tantrums? Phone and online support services available now.

Mental Health Support Service

Are you or is anyone you know struggling with a mental health issue? Weekly phone calls to talk, advise, support and listen. Phone counselling service also available.

Practical Help

Do you need help with practical activities such as shopping or collecting prescriptions? Collection and delivery service available now.

Resource Packs

Need something to help pass the time and help to keep busy with during isolation? Activity and resource pack deliveries – art & craft supplies for adults and children/books/toys/jigsaws etc.

Learning Support

Virtual and online learning support available. Educational resources available for email. Parenting courses and presentations for remote learning.

Contact us now

Phone*email*WhatsApp*Facebook*text*messenger 02892 605806/07927 970847

Email: info@atlaswomenscentre.co.uk/Facebook: Atlas Centre Lisburn





The Housing Executive have put together guidance for tenants who have suffered a loss of income due to COVID-19. Their online FAQ's have information on accessing financial advice and support if you are worried about paying bills.

Visit Website

Where can people get help with food and shopping during COVID-19?

The Community Development & Health Network have teamed up with FactCheckNI to help explain what support is available. Read article at:

https://www.cdhn.org/help-food-during-covid-19







Household rate bills are being issued by Land & Property Services. A wide range of reliefs and entitlements are available for those eligible.

Domestic rate reliefs and entitlements are available, including Disabled Person's Allowance. Further information available at: https://www.nidirect.gov.uk/campaigns/aguide-to-rates







This project is part funded through the Northern Ireland European Social Fund Programme 2014-2020 and the Department for the Economy.

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www.helplinesni.com

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What support to helpfree precibe?

Action on **Elder Abuse**

080 8808 8141

Honday to Friday

Swm - Spm

www.elderabuse.org.uk/in-

northern-ireland



0300 303 0898

Independent

Advice Network

Monday to Friday

advice (advicent set www.adviceni.net

Advice and Advocacy Service



0808 808 7575

Sam - 7pm 7 days a week 565 days a year

www.agenl.org.uk/advice

Alzheimer's Society Support Line

0333 150 3456

Monday to Wednesday

Thursday & Friday 9am - 5pm,

Saturday & Sunday 10am - 4pm

www.alzheimerz.org.uk

The Compassionate

028 8778 8016

Law Centre NI

028 9040 1729

Monday to Friday

Autism NI

Autism NI

0800 783 3339

Montley to Friday Sam - Ipm

Cancer Focus NI

Cancer

www.cancerfocumLorg

Eating Disorders

Association NI

Carers NI

Fühlebleich

88 carers NI

028 9043 9843

Monday to Thursday

Oam - 4pm

www.carerauk.org/

norther wreland

Family Benefits

Advice Service

For Childcare

Helpline

cause

0845 60 30 29 1

Priday: 10am - 4pm Tuesday & Thursdays: 12pm - 8pm

WWW.cause.org.uk

HIV & Sexual Health Helpline NI

0800 137 437 Monday to Friday 10am - 4pm

www.positivelifent.com

NSPCC Helpline

NSPCC

0808 800 5000

365 days a year

furformance ong så

www.nipcc.org.uk

0800 028 3008 Monday to Friday Sem - Spm

employersforchildcare.org

Make the Call

make the call

0800 232 1271

Monday to Friday Bam - Spm Text ADVICE to \$7500.

makethecall o'dlow.gov.uk www.nidirect.gov.uk/makethecall CAUSE:

hildren

028 9066 8333

Housing Rights

Housing

when everyone has a voter

028 9024 5640

Honday to Friday 9.30am - 4.50pm

www.housingadvicent.org

Parentline NI CINI

0808 8020 400 Monday to Thursday Sam - Som Friday Sam - Spm

Live online chat via Website www.ci-ml.org.uk

ChildLine

childline

0800 1111

365 days a year Online 1-2-1 & Email Service Available on

www.childline.org.uk

Informing Choices NI



028 9031 6100

Monday to Friday Sam - Spm

www.informingchoiceanl.org

Parent Support Line

Parentingsu

0808 8010 722

Monday to Thursday 9:30am - 3:30pm Friday 9:30am - 12:30pm

Live online chat via Website www.parentingni.org

Christians Against Poverty Debt Help

0800 328 0006

Kinship Care NI

Kinship Care

www.kinshipcareni.com

Rural Support

Helpline

0800 138 1678

Honday to Friday

Sam - Spm

(voicemail and support

options available at all other times).

www.ruralsupport.org.uk

0800 022 3129 028 9024 4401

Monday to Friday Sam - Spm Monday to Friday Sam - Spm

www.fawcentrant.org

Samaritans

SAMARITANS

116 123

Domestic and Sexual Abuse Helpline

www.autismni.org

Nexus.

365 days a year

Test 'Support' to 07797806839

help it dashelpline.org Live online that via website:

www.dsahelpilne.org

Chicago and

0808 8000 390

Manday to Friday

lpm - 4pm

Wednesday 6pm-9pm Live online chat via Website

www.care-friend.org.uk

SandsNI Helpline

077 4099 3450

0808 802 1414 028 9023 5959

> 24/7 565 days a year

www.eatingdisorderani.co.uk

LGB&T Switchboard Crisis Telephone &



0808 808 8000

365 days a year

Simon Community

simon 🚗 community

0800 171 2222

365 days a year

www.simoncommunity.org





As we start to open up...

You do You, I'll do me. That's what we should be about. None of us have the same circumstances (medically high risk child/family member or a business about to go under, etc.). Let's all stay in our own lanes and keep the judgment down as we begin to reopen. No one should feel pressured either way.

Just a thought...As government are trying to figure out how to ease back into normal, please remember:

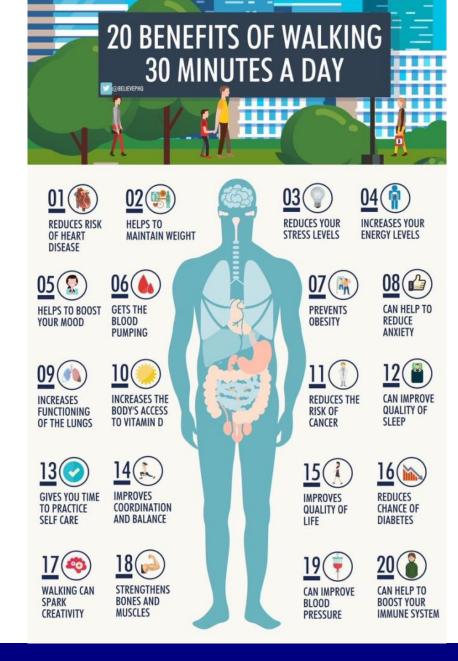
- Some people don't agree with opening...that's okay. Be Kind.
- Some people are still planning to stay home...that's okay. Be Kind.
- Some are still scared of getting the virus and a second wave happening...that's okay. Be Kind.
- § Some are sighing with relief to go back to work knowing they may not lose their business or their homes...that's okay. Be Kind.
- Some people already lost their jobs and businesses. Be kind.
- Some are thankful they can finally have a surgery they have put off...that's okay. Be Kind.
- Some will be able to attend interviews after weeks without a job...that's okay. Be Kind.
- Some will wear masks for weeks...that's okay. Be Kind.
- M Some people will rush out to get their hair or nails done...that's okay. Be Kind.
- The point is, everyone has different viewpoints/feelings and that's okay. Be Kind.

We each have a different story. If you need to stay home, stay home...But Be Kind .

If you need to go out, just respect others when in public and Be Kind!

Don't judge fellow humans because you're not in their story. We all are in different mental states than we were months ago. So remember, Be Kind.

Please share or copy and paste xx









JOYFUL JUNE (EVEN IN DIFFICULT TIMES) 2020





MONDAY

TUESDAY

WEDNESDAY

THURSDAY

FRIDAY

SATURDAY

SUNDAY

Decide to look for what's good, even on the difficult days

Re-frame a worry and try to find a positive way to respond

Think of 3 things you're grateful for and write them down

Show your appreciation to those who are helping others

Smile and be friendly, even while you're social distancing

Notice the upsides during the lockdown, however small

Find a joyful way of being physically active (indoors or out)

Write a letter to thank someone for what they did

9 Find the lov in music today: sing, play, dance or listen

10 Take a photo of something that brings you joy and share it

Say positive things in your conversations with others today

Make a plan with friends to do something fun together

13 Appreciate the joy of nature and the beauty in the world around 14 Do three things to bring joy to other people today

Rediscover a fun childhood activity that you can enjoy today

Ask a loved one what they feel grateful for at the moment 17 Be kind to you. Treat yourself the way you would treat a friend

18 Send a positive note to a friend who needs encouragement

Create a list of favourite memories you feel grateful for

20 Make time to do something playful today, just for the fun of it

21 Enjoy trying a new recipe or cooking your favourite food

22 Share a happy memory with someone who means a lot to you

 Look for something to be thankful for where you least expect it

Thank a friend for the joy they bring into your life.

25 Eat food that makes you feel good and really savour it

26 See the upside in a difficult situation you learnt from

Watch something funny and enjoy how it feels to laugh

Create a playlist of your favourite songs and enjoy them

29 Take time to do something that makes you happy today

30 Make a list of the joys in your life (and keep adding to them)



"Every day may not be good, but there is something good in every day" ~ Alice Morse Earle

ACTION FOR HAPPINESS









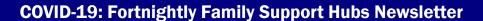


www.actionforhappiness.org

30 actions to look after ourselves and each other as we face this global crisis together

Keep Calm · Stay Wise · Be Kind









DRY ARCH

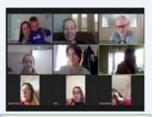
Testimonies to Simple Acts of Kindness



"Mum suffers from depression and ill health. She doesn't go outside only when absolutely necessary finds it difficult to communicate and hard to trust people. Dry Arch provided her with some veg. seeds. we showed her how to weed her garden. That evening she sent photos of the work she had done. It was amazing what a few seeds had achieved.



"Thanks so much for coming to play football with *****, he was really struggling this last few days and this has really lifted his spirits." (Mum of teen boy)



"The zoom quizzes are the highlight of my week, its so good to see the faces of all our groups, really helps me feel connected." (Teen)



"Thanks so much for the ASD pack, the weans loved them. So good to have appropriate activities to keep them busy." (Mum of child with ASD)



"Mum has Stated to me that if it wasn't for Dry Arch she would be dead now.

Dry Arch have given her so much Support are always there for her through good times and bad. " (Mum)

"A takes a whole village to raise a child"

"Simple Acts of Kindness will see us through"

Testimonies to Simple Acts of Kindness



"Mum who has come through a lot in this past year. Mum suffers from depression she also has diabetes which she is finding very

difficult to get under control. We have encouraged Mum to taken up knitting again and she has just completed her first NHS HERO Teddy.

We also got her out in the garden planting flowers. She has told me that its early days but she is starting to cope better and sleep and finds that she is able to talk more. All of the above is helping her mental health as well getting lots of

Vitamin D from sun.

Dry Arch have provided her with hot meals which means she doesn't have to cook. She said this has helped with her eating as she has not been able to cook or eat due to feeling so unwell. Having hot meals provided is helping her control her diabetes." Mum



I have to commend everyone at the Dry Arch on the brilliant community based work you are still managing to facilitate at the minute. The well-being packs are so essential to our local people, especially now." (Local School)





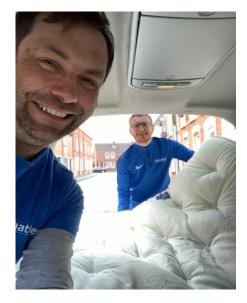
East Belfast Alternatives & Inner East Belfast Family Support Hub

East Belfast Alternatives and the Inner East Belfast Family Support Hub have been involved with the East Belfast Coronavirus Community Response line since the start of lockdown. We have been answering phone calls from people living in East Belfast who need support at this time-there have been over 1000 calls to date.

We have worked with a wide number of organisations in East Belfast and a team of volunteers to help collect prescriptions, buy groceries, deliver food parcels and provide gas and electricity top ups. We've even moved furniture!

We have been able to signpost individuals and families to other support such as telephone befriending, counselling and family support.

It has been great to be a part of this work going on in East Belfast and seeing organisations, volunteers and neighbours pulling together to help their communities at this difficult time.





For further information on Family Support Hubs in your area?

Contact: Helen Dunn, Regional Coordinator of Family Support Hubs Email: Helen.dunn@hscni.net